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PRESENTS

THE ABSOLUTE I.T. MONITORING AS A SERVICE

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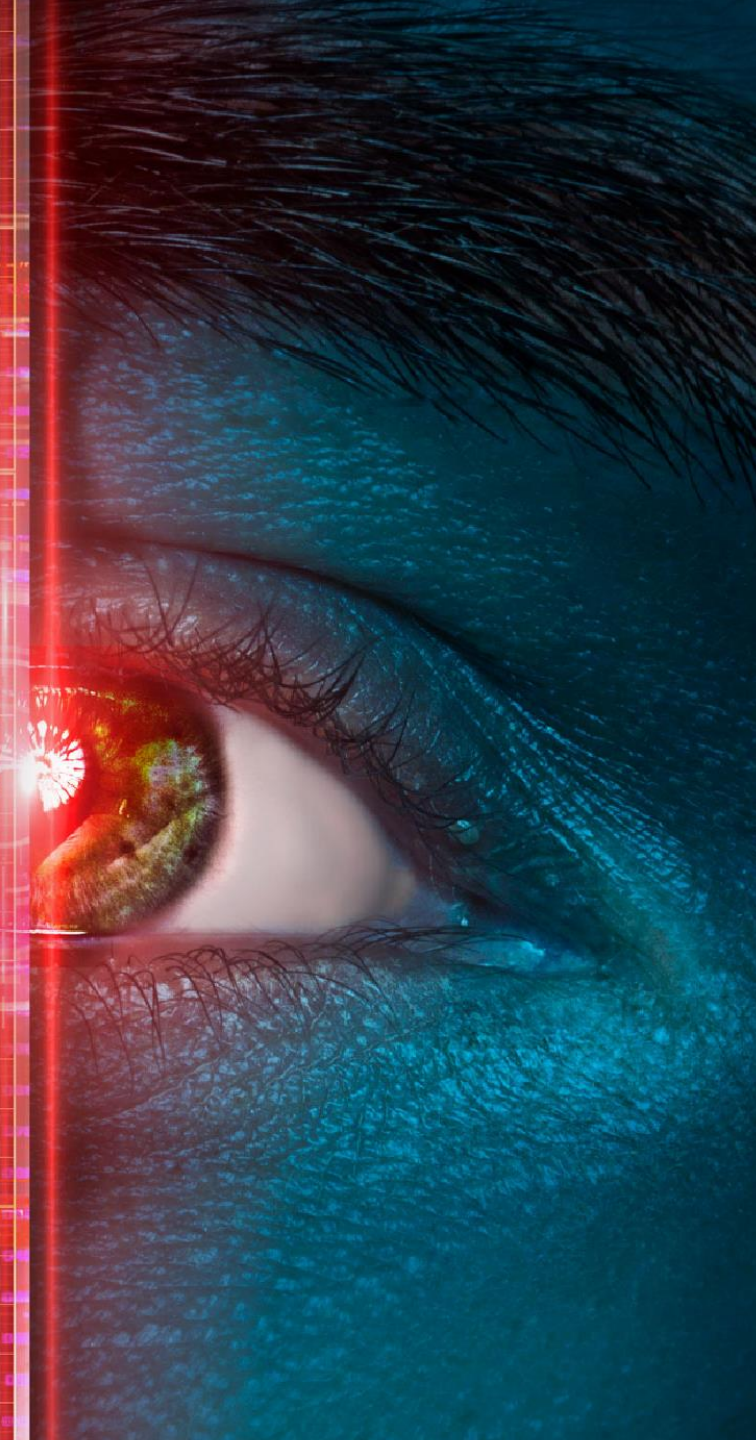

Introducing the All-in-One I.T. Monitoring as a Service

Pambos Charalambous

Global Director, Sales and Business Development

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Service Goals and Objectives

1. To deliver to our customers a cloud based platform which they can access for monitoring their IT infrastructure on a 24x7 basis.
2. To provide the Service to a wide client base at an attractive price.
3. The content is to be developed by Logicom to provide a pre-defined and standardized set of dashboards and reports specific to each infrastructure component.
4. To enable our customers to proactively manage their IT infrastructure rather than reactively remediate any issues.

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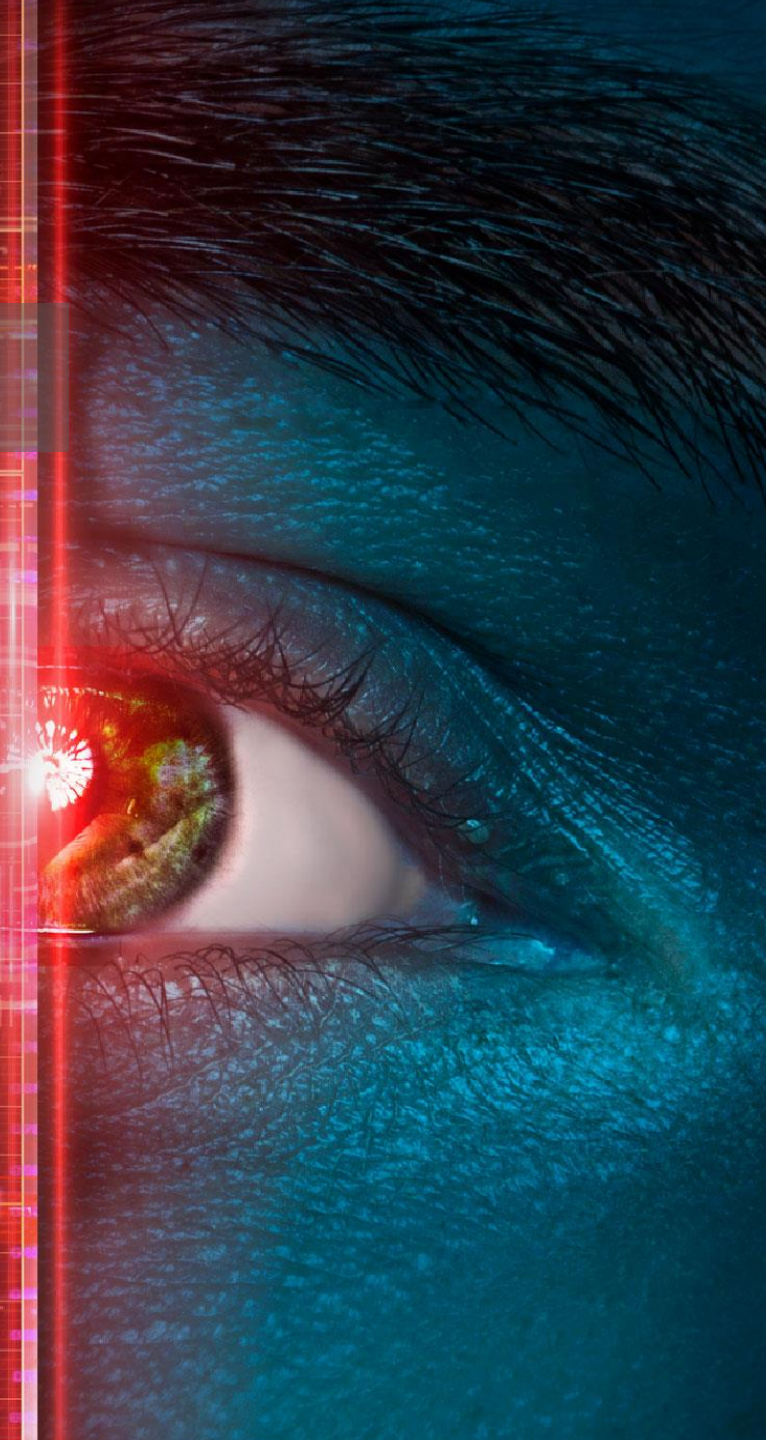
WHY YOU NEED AN IT INFRASTRUCTURE MONITORING SOLUTION

Your business relies on the availability of your I.T. Services



An outage can expose you in experiencing:

- Prolonged downtimes
- Negative customer experience
- Increased cost
- Exposure in different types of risks:

! OPERATIONAL RISKS	! REPUTATIONAL RISKS	! FINANCIAL RISKS	! COMPLIANCE RISKS

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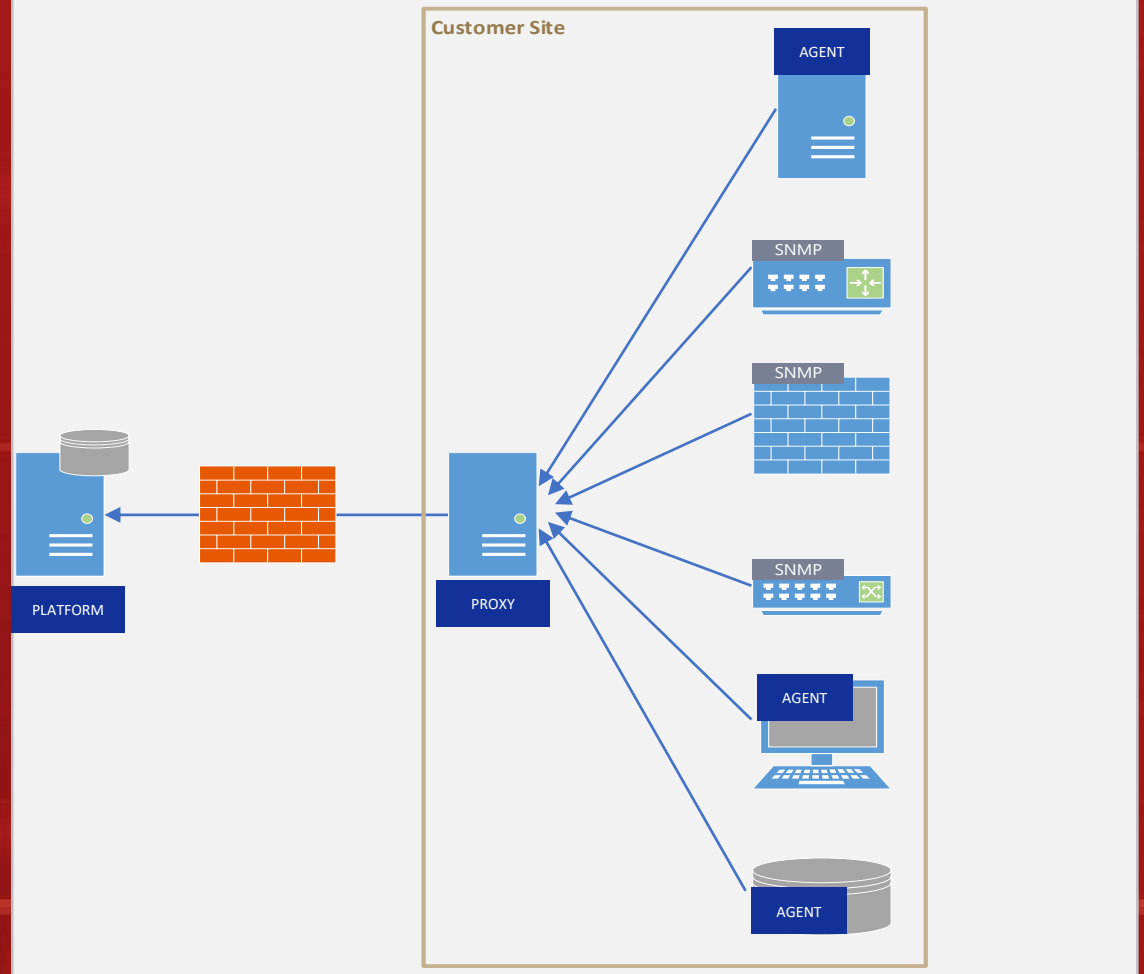
Infrastructure monitoring components

The role of proxy and how the service will be provided



High Level Description

1. A proxy needs to be installed on customer premises.
2. The proxy will collect all metrics from the in-scope systems and applications that will be monitored
3. The Proxy will send the metrics to the Infrastructure Monitoring System hosted on Logicom's infrastructure.
4. The customer will connect to the Infrastructure Monitoring to view alerts and dashboards.

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Unified Infrastructure Monitoring for different industries, application areas and use cases

Networks

Servers

Clouds

Applications

Services

Web monitoring

Storage devices

Virtual Machines

Java applications

Databases

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Unified Infrastructure Monitoring for different industries, application areas and use cases

1	2	3	4
Network Performance	**Network / Security Devices**	**Server / Storage Monitoring**	**Other Services Monitoring**
Bandwidth Usage	CPU Utilization	Storage	Web Services Status
Packet Loss Rate	Memory Utilization	Temperature	Azure hosted servers
Interface Error Rate	Uptime	HDD Health Status	High Availability Proxies
Cluster Monitoring	Temperature	Raid Monitoring	VPN Service Monitoring
Anomaly Detection on traffic	Fan	Batteries status	Virtual Platforms
	PowerSupply Status	CPU Utilization	Database Monitoring
	Disk Space	Memory Utilization	
	Collection of Logs	Disk Utilization	
	Device changed	UPS Status	
	Outdated firmware version		
	Identify out of support models		

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PRICING

75 EURO PER MONTH

Excluding VAT | For the first 100 devices

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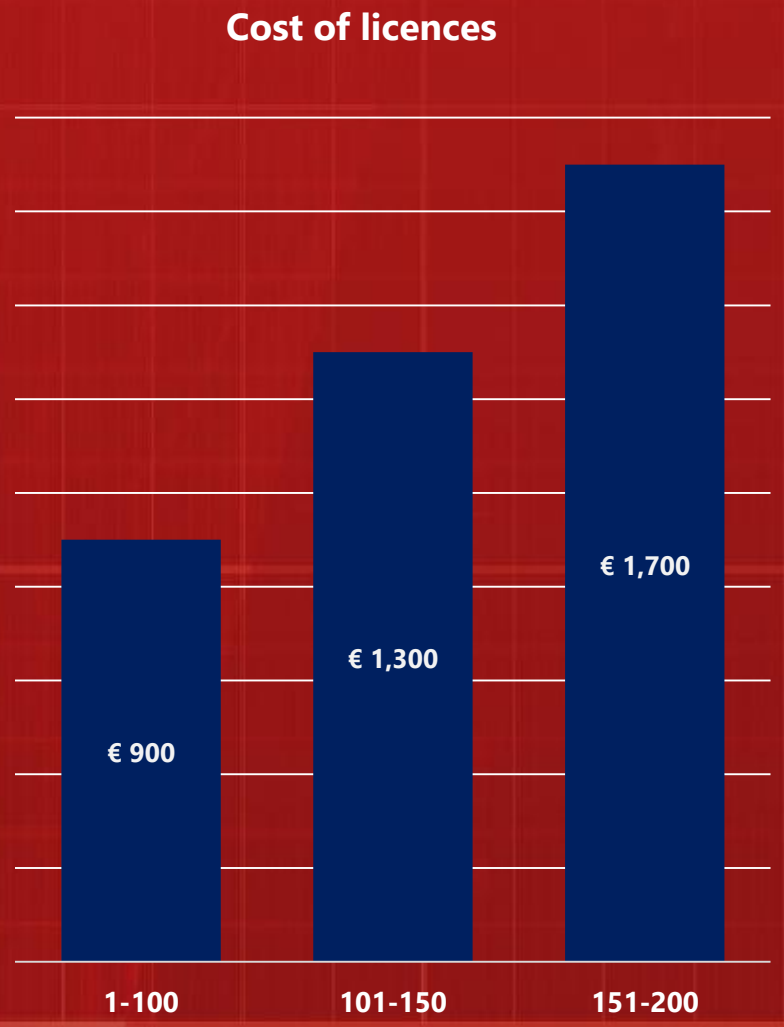
The pricing scheme of our solution

is based on the number of devices

- First 100 devices: €900 / proxy / year (includes 5 users)
- Each proxy is considered as a different subscription
- Then it moves in increments of 50 devices in the price of €400 / proxy / year
- For more than 200 devices – call us for a quote, additional discounts apply
- Minimum duration of subscription to the service fee is 1 year – prepaid service



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The cost for the services

will be provided in packs

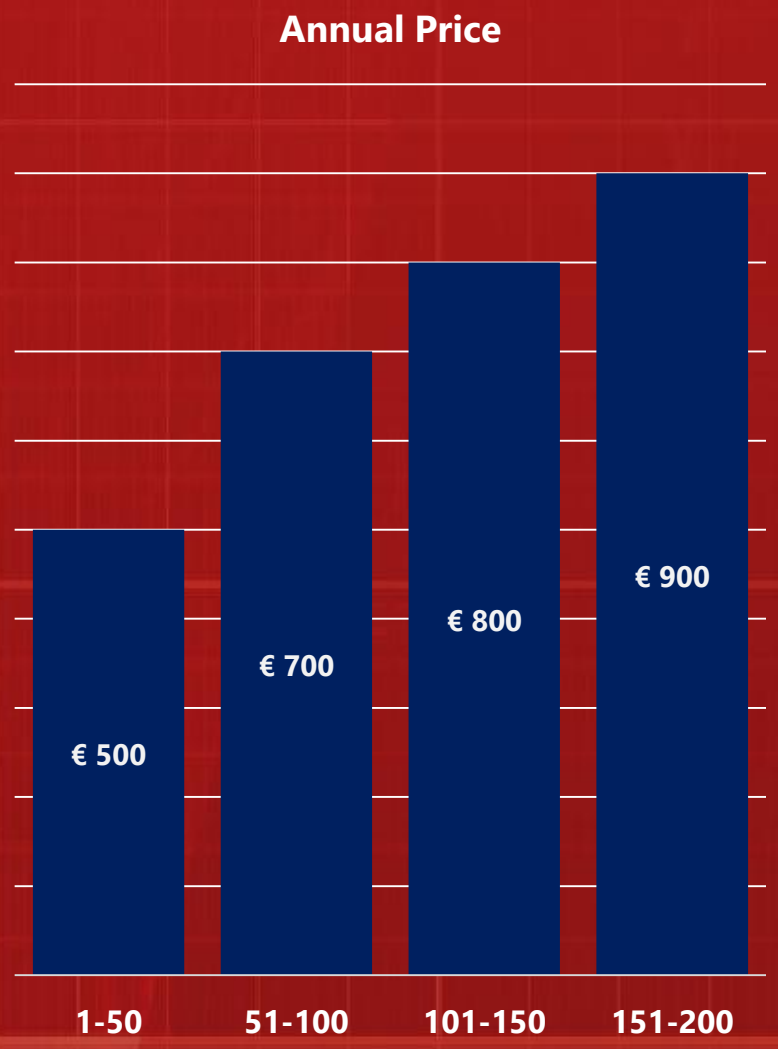
Installation packs for:

- 1-50 devices: €500
- 51-100 devices: €700
- 101-150 devices: €800
- 150-200 devices: €900

- Outsource Service: Reach out – Lets discuss

A customer can include all devices in a single pack, even if these are being managed by multiple proxies.

This covers the installation of the proxy and the agents.



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HOW TO ORDER

EMAIL OR GIVE US A CALL	THROUGH YOUR ACCOUNT MANAGER	DIRECTLY FROM OUR WEBSITE
solutions@logicom.net	For existing customers	To be announced soon
+357 22 551235		